Gypsies and Travellers Support Services

Bid Title	Supporting Gypsies and Travellers		
Contact details	Anita L Goddard		
Needs Group	Gypsies and Travellers		
Brief Description of Bid	To provide a support service to travellers including parenting, accident prevention, first aid, accessing health and education services, debt and welfare support, sign posting. As a secondary outcome the project would act as a springboard for Community Development projects.		

PROPOSED START DATE

2nd January 2009

Outcomes to service users:

To enable Travellers and Gypsies to be supported to live in the wider community, to overcome everyday barriers they experience to inclusion and to be sign posted to specialist services e.g. health and education. The support service would empower Gypsies and Travellers to engage with local services and agencies through initial support. Without the provision of a support service to help travellers overcome everyday obstacles and access services they will continue to be a marginalise group in society experiencing social exclusion and poor health and educational attainment.

How will outcomes to service users be measured?

The outcomes will be measured through client satisfaction surveys and through engagement with key external agencies at the heart of service delivery to Gypsies and Travellers. Key indicators from agencies will be improved access to services overall, engagement with health and education and improved health and well being in the communities. Client satisfaction surveys would seek to assess improved levels of ability to access services, an improved sense of health and well being and social inclusion.

What <u>alternatives</u> have you considered to achieve similar outcomes and why are they not as cost effective?

The extent of the support needs of Gypsies and Travellers are becoming more known within South Cambridgeshire. A funding bid would normally be submitted to Cambridgeshire Supporting People however their funding is restricted and no new services at present are being commissioned. It is hoped that an opportunity may come available to bid for Supporting People funding. Our success on this would be greatly assisted by a proven track record in providing this service with key identifiable outcomes being met.

Number of service users benefiting from the new service provision, together with evidence of need:

There are in excess of 30 travellers on authorised, unauthorised, road side sites at any given time in need of varying degrees of support. The support needs vary from support to complete forms, accessing medical services, reading letters and sign posting to complex multiple needs such as chronic physical and mental health issues. The support available is currently supplied by the Gypsies and Travellers Team Leader however this is only available as a reactive short term option and does not allow for a comprehensive proactive service.

It is also recognised by key agencies that services to Gypsies and Travellers are very under developed in the area therefore evidencing need is based on current experience.

<u>Geographic</u> delivery: (Identify area or county wide)

South Cambridgeshire, however family networks may necessitate the travel to and liaise with adjacent districts.

Which <u>provider(s)</u> have been approached to provide the service proposed? Ormiston were approached by SCDC to propose a support service however this did not materialise due to their resourcing capacity. Following this a decision was made to bid to access internal resources.

Is this a <u>new</u> scheme/provision or an extension to an <u>existing</u> one?

What added value will this bring?

This is a new scheme.

The development of a proactive and full time support service will contribute towards improving the health and education of the travelling communities. This will promote their inclusion in the wider settled communities thus increasing understanding and reducing discrimination against Gypsies and Travellers within our society.

Identify the links of the proposed scheme to the recommendations from the <u>relevant</u> <u>client group</u> <u>Supporting People</u> <u>service review(s)</u>: The Supporting People strategy acknowledges the support needs of Gypsies and Travellers and that services are under developed in the County. Supporting Gypsies and Travellers is one of many competing priorities for SP funding. It has recently been identified as a specialist support service by the SP Commissioning Body.

Identify the links of the proposed scheme to the priorities in the relevant client group strategy/strategies:

The Commission for Racial Equality; "Gypsies and Travellers: The facts" states that Gypsies and Travellers are more prone to ill health and that Gypsies and Traveller pupils in England are the group most at risk of failure in the education system.

A quote from the CRE strategy states "The little evidence we have about these communities comes from various sources, for example: from voluntary organisations set up to deal with Gypsies' and Travellers' concerns; from studies of specific aspects of their life, such as accommodation, planning, education, health, and welfare; and from the complaints we, and others like us, receive about potentially discriminatory treatment against Gypsies and Travellers. The picture they all paint is of unremitting disadvantage, deprivation and indifference."

This information clearly supports the need for a support resource for Gypsies and Travellers.

Key <u>Assumptions</u> made

Including usage, charging policy, staffing etc.

This would be a full time role managed by the Gypsies and Travellers Team Leader. It is envisaged that funding would be bid for on an annual basis to enable funding from other sources should become available to be accessed, for example, SP funding.

Risk Assessment

Any risk that may prevent you from providing the service in the timescale and cost?

There has been no significant risk identified as preventing the service being provided. The post would be advertised internally and externally.

Exit Strategy What is your exit strategy for the client group when the SCDC cash limited contribution ends?	Funding would be sought from Cambridgeshire SP and any other sources becoming available Then scaled back to what presently exists as a limited reactive service.

Revenue Breakdown					
	08/09	09/10	Total		
	3 month (£,000)	(£,000)	(£,000)		
Salary	£5124	£21,110	£26,234		
Pension Cost	£897	£3,587	£4,484		
National Insurance Costs	£354	£1,415	£1769		
TOTAL	£6,375	£26,112	£32,487		